



**United States District Court
Southern District Of New York**

Laura Taylor Swain
Chief Judge

Tammi Hellwig
Clerk of Court

COURT NOTICE TO THE BAR

September 5, 2025

CONTACT:

PACER (800) 676-6856

Update to PACER Multifactor Authentication Requirement

To enhance system security, the Public Access to Court Electronic Records (PACER) system is transitioning to a multifactor authentication process for account access.

Please be advised the PACER Service Center (PSC) is currently experiencing long call wait times due to the enforcement of several security features that will enhance the security of PACER accounts, including updated password standards and multifactor authentication (MFA).

To help mitigate the wait times, enforcement of the updated password standards has been temporarily delayed. In addition, we ask that ***only users who receive a prompt to enroll in MFA when they log in should do so. If you do not receive an MFA enrollment prompt, no action is necessary at this time.***

Please do not contact the PSC with questions about MFA until you are required to enroll. This ensures support is available for those who need it. Some common questions received are answered on the list of [MFA Tips and Resources](#) which should be reviewed before calling the PSC.

Additionally, the PSC would like to get your feedback regarding the MFA options using this [short survey](#). Thank you for your patience as PACER works to reduce call wait times and strengthen account security.

Questions should be directed to the PACER Service Center at pacer@psc.uscourts.gov or (800) 676-6856. The PACER Service Center hours of operation are Monday through Friday 9 a.m. to 7 p.m. EST.

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