

Expert cannot enter any data into the eVoucher the attorney created.



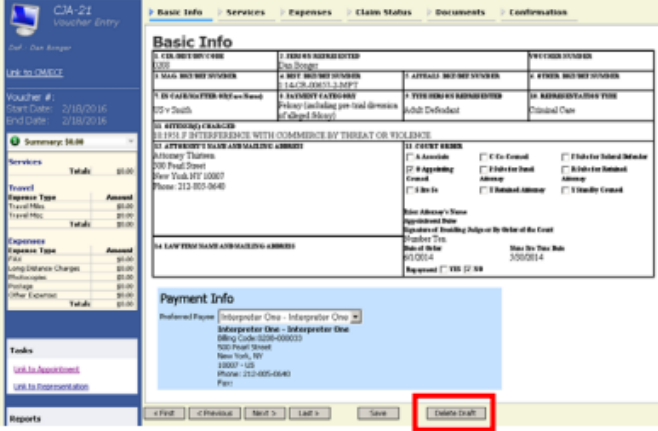
Attorney:

I created a CJA-21/CJA-31/CJA-24 for an expert/court reporter but the system will not allow the expert/court reporter to enter any time.

Oops. When you created the CJA-21/CJA-31/CJA-24, you marked that the attorney would enter the time, rather than the expert/court reporter. You can confirm that this is the problem by opening the CJA-21/CJA-31/CJA-24 and looking in the dark blue column on the left. If it does NOT say “[Read Only],” then you know that you set it up for the attorney to enter the time.

Unfortunately, there isn’t any way to fix this—you have to delete it and start over.

To delete it, go to the bottom of any of the pages and click on “Delete Draft.”



<p>YOU SHOULD SEE THIS:</p> 	<p>YOU SHOULD NOT SEE THIS:</p> 
<p>IF YOU SEE THE SCREEN ABOVE, YOU SUCCESSFULLY CREATED THE EVOUCHER! YOUR EXPERT CAN NOW ENTER DATA.</p>	<p>IF YOU SEE THE SCREEN ABOVE, YOU NEED TO DELETE THIS EVOUCHER BEFORE THE EXPERT CONTACTS YOU.</p> 

Expert:

The attorney created a CJA-21 (or CJA-31 or CJA-24) for me but the system will not allow me to enter any time.

The attorney did not assign the evoucher to you. You can confirm that this is the problem by opening the evoucher and looking in the dark blue column on the left. If it has “[Read Only],” then you know that the attorney did not set it up for you to enter the time.

Unfortunately, there isn’t any way to fix this—the attorney must delete this evoucher and create a new one assigning it to you.

<p>YOU SHOULD SEE THIS:</p> 	<p>YOU SHOULD NOT SEE THIS:</p> 
<p>IF YOU SEE THE SCREEN ABOVE, THE ATTORNEY SUCCESSFULLY CREATED THE EVOUCHER! YOU CAN NOW ENTER DATA.</p>	<p>IF YOU SEE THE SCREEN ABOVE, YOU HAVE TO TELL THE ATTORNEY TO DELETE THIS EVOUCHER AND CREATE A NEW ONE ASSIGNING IT TO YOU.</p>
